



Scaling Demand Response Programmes: Strategies for Growth

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Executive Summary

As the global energy landscape evolves, Demand-Side Flexibility (DSF) or Demand Response services are experiencing unprecedented growth. This evolution signals vast opportunities for aggregators and utilities to scale DSF operations and capitalise on opportunities in this sector. Technavio, an industry leading market-research firm, is forecasting a global market value increase of 2.9 billion USD with a compound annual growth rate (CAGR) of 8.01% from now to 2028. DNV's recent study, in collaboration with Smart EN Europe, suggests that with Demand Side Flexibility (DSF), "The (EU) power system could serve all demand all year long, saving €9 billion on 'lost load' not served by the available generation." This coupled with the potential to save 37.5 million tonnes (Mt) in annual GHG emissions (in Europe alone), makes DSF investment attractive for governments and businesses alike. This whitepaper delves into the essential considerations, strategies, and technological advancements necessary for aggregators and utilities to scale their DSF operations to meet these pending demands.



8.01%

Predicted market
increase (CAGR) from
2023-2028 (Technavio)



Our 'stressed out' global grids



Our global electricity grids are undergoing transformative change, fuelled by the integration of renewable energy resources and a surge in electricity demand. As the rapid adoption of renewables increases, grid operators face the new challenge of managing the intermittency that these resources bring. The inherent unpredictability of renewable energy necessitates robust solutions that enhance grid stability and reliability.

Concurrently, the rise of data centres, AI, and EV charging networks, is placing unprecedented demands on our energy systems. Global electricity demand is projected to grow by 3.4% per year between now and 2026, significantly outpacing previous increases and stressing existing grid infrastructures*. This predicted percentage increase, quoted by the IEA, could even be underestimated, as has been the case previously. The electrification of the heating and transportation sectors further compounds this demand. As these sectors transition from fossil fuels to renewable electricity, the need for efficient, scalable, and flexible energy solutions becomes more critical. This shift not only reflects a move towards sustainability but also compounds the pressing need to accommodate new consumption patterns without compromising grid stability.

In response to these dynamics, the concept of an interconnected grid where both demand and supply sides communicate seamlessly becomes imperative. To effectively manage the complexities introduced by renewables and growing demand, adopted technology solutions must be reliable, secure, and capable of delivering energy services, fast.

* [IEA \(International Energy Agency\).](#)

Challenges in



Demand Side Flexibility

Navigating the DSF market presents unique challenges. Here, we explore some of the nuances and technological considerations aggregators and utilities must address to build scale and drive success:

Implementation in a wide variety of C&I Environments: Aggregators need to be able to operate in a wide range of industrial environments, from 'clean' industries such as pharmaceuticals to harsher industrial environments like cement production. The demand response technology adopted needs to be flexible enough to work in every type of commercial and industrial environment.

Lack of Industry Standardisation: There is a lack of standardisation in terms of the data and communications protocols that TSO's (Transmission System Operators) need to operate demand response programmes, and to communicate with various assets on customer sites like BES (battery energy storage systems). Therefore, the technology used by aggregators needs to be adaptable to changing requirements, easy to update 'over-the-air', and be able to support a wide range of communications protocols.

Management of Virtual Power Plants (VPPs): VPP's involve potentially substantial financial transactions, thus the data produced has to be highly accurate. More lucrative frequency response programmes require extremely fast response times and precise time synchronisation. Meeting these stringent technical requirements is challenging but essential for the effective and reliable operation of VPPs.

Integration and Control of Energy Assets: Deploying tens of thousands, or even millions, of devices presents significant challenges in terms of data production and maintenance at scale. VPP operators must manage these devices both automatically (via APIs) and remotely. Intelligence at the gateway level is essential to efficient and effective management of vast and complex energy asset networks.

Varying Asset Sizes: Energy assets do not just vary in composition, they also vary in size. To maintain flexibility, providers need to consider technology that is capable of managing varying asset sizes - from EV charging networks to large-scale VPPs. Traditional systems are not designed to connect millions of small assets and they're typically too expensive. They also generally require specialist technical expertise to install and manage. Clearly, something new is required to address these challenges effectively.

Traditional Automation and Control Systems

V's IoT Technology

While traditional automation and control systems provide performance and reliability, their installation is often complex and time-consuming, extending overall project timelines. Additionally, these systems usually require specialist expertise for deployment and operation, which increases costs, complicates ongoing maintenance, and poses challenges to scalability.

The acceleration and mass adoption of demand response services hinges on sophisticated Internet of Things (IoT) infrastructure, capable of meeting diverse and complex needs, and addressing the aforementioned industry challenges. IoT infrastructure should include advanced edge computing capabilities and real-time data processing. Automated and remote management via APIs is crucial, enabling DSF operators to efficiently control and monitor vast networks of devices without requiring extensive manual intervention.

Furthermore, the integration of AI and machine learning can enhance predictive maintenance and ongoing system management, leading to improved operational efficiency and reduced site visits. By leveraging these technologies, aggregators and utilities can create a more resilient and adaptable demand response system.

In short, traditional approaches to automation and control technology are no longer sufficient to meet the evolving demands of modern energy management. A new, innovative IoT-based solution is essential for enabling the scalability, efficiency, and flexibility required to drive the future of Demand Response and VPPs.



Selecting the best IoT Partner

Choosing the right IoT partner is crucial for the successful implementation of DSF services. Here, we delve into three essential factors: **ease of deployment, flexibility, and cost**, each vital for ensuring the effectiveness, scalability, and viability of your commercial demand response solutions.

Ease of Deployment: For efficient scaling of DSF services, the deployment process is a key consideration. It's essential to assess whether your IoT infrastructure can be easily installed on existing sites without major construction work and if it can be deployed and commissioned by a qualified electrician, rather than requiring specialist expertise.

Traditional wired systems are typically inflexible and expensive to install. Wired infrastructure needs to be embedded or hidden in the walls and within the building infrastructure, making it difficult to alter, scale, and expand. On the contrary, EpiSensor wireless IoT solutions offer ease of deployment and adaptability, allowing for seamless integration and expansion of networks of devices. This aspect directly impacts the speed of deployment (and the cost) of demand-side flexibility programmes, which should be a critical consideration in your procurement process.

Flexibility: The energy landscape is rapidly evolving, with diverse assets ranging from small-scale residential solar panels to large industrial energy systems. An effective IoT solution must seamlessly integrate and manage this variety of energy sources, ensuring smooth operation across different environments and scales. Flexible IoT technology allows for easy adaptation to new and emerging energy assets, protocols, and regulations, reducing the need for constant system changes. It also supports dynamic adjustments to demand response strategies, enabling aggregators to respond swiftly to changing market conditions and grid demands.



Selecting the best IoT Partner (continued)



By prioritising flexibility, aggregators can ensure their systems remain robust, adaptable, and future-proof, capable of meeting the complex and varied needs of modern energy management.

Cost: Traditional automation and control systems are often more costly than modern IoT demand response solutions to deploy and maintain. To effectively scale IoT infrastructures, there needs to be a shift away from dependence on specialist engineers towards enhanced usability and accessibility for a broader range of professionals. This approach not only streamlines deployment but also reduces the cost of demand-side flexibility programmes.



Success in Demand Flexibility Inspiring IoT Case Studies

Discover these real-world examples of IoT-driven demand flexibility success stories, powered by EpiSensor technology.



Microsoft Data Centre leverages onsite batteries to support the electricity grid



Microsoft, a global technology giant with a strong commitment to sustainability, together with Enel X, the world's largest aggregator, leveraged its data centre's batteries typically used to maintain the data centre's uninterrupted power support (UPS) to support the electricity grid. By integrating EpiSensor's IoT technology, Microsoft converted its UPS into a dynamic resource that responds to grid frequency fluctuations. In this case, we are managing up to 40MW of backup battery systems and helping to enrol them into a Virtual Power Plant. According to [Microsoft's press release](#) on the programme, Ehsan Nasr, a senior design researcher at Microsoft, highlighted the transformative potential: ***"The concept was to use the UPS, which is providing continuous protection, change the controller on the UPS and provide services back to the grid"***. This innovative approach reduces the need for fossil-fuel-based power plants, making a significant environmental impact and enabling Microsoft to accelerate its journey to Net Zero.

Read the full case study [here](#).

Connecting 2,500 Battery Charging Stations in Taiwan to a VPP

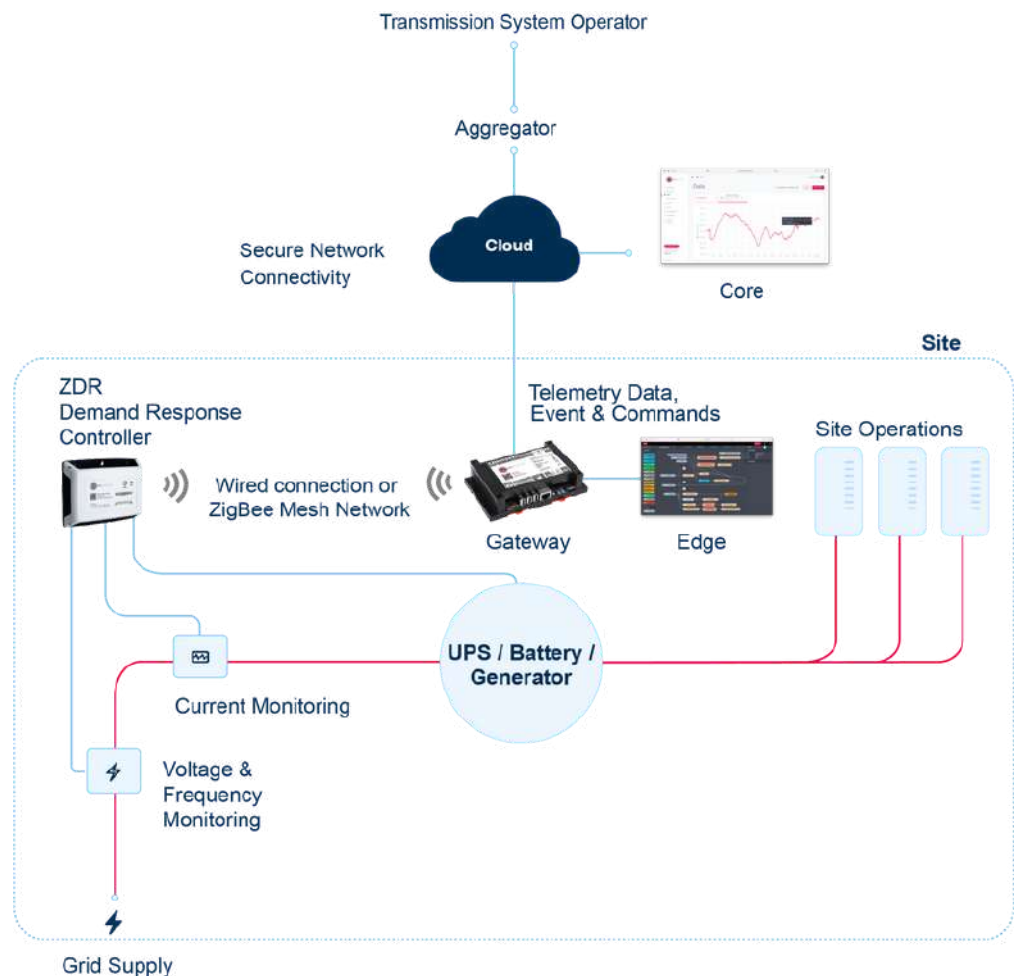


Gogoro is utilising its extensive network of 2,500 EV (scooter) battery swapping stations across Taiwan to support the power grid during high-demand periods. This is done by halting the charging of battery packs and in some cases exporting power back to the grid in times of need. Generally, to address sudden changes in grid conditions and supply shortages, grid operators activate gas turbine power plants. However, Gogoro's approach uses EpiSensor's advanced IoT sensors to detect frequency changes within a fraction of a second (<80ms reaction time) and instruct the batteries to step in. This first-of-its-kind programme enabled Gogoro to aggregate 2,500 battery-swapping stations across the island of Taiwan to Enel X's VPP, contributing to a cleaner energy future.

A catalyst for growth

EpiSensor's all-in-one Demand and Frequency Response controller is at the forefront of IoT-driven energy management. With features like high-resolution data logging, GPS time synchronisation, and dynamic fast frequency response, it empowers aggregators and utilities to deploy world-class technology that drives transformative results. With adaptability at its core, providers can leverage the EpiSensor demand response controller for small assets such as batteries, to much larger structures, such as data centres and manufacturing plants. Designed by industry experts, our systems offer usability and ease of deployment, simplifying the delivery of energy services. Our IoT technology is also secure from sensor to server, assuring you that your client's data will be protected at all times.

Sample Demand Response Systems Architecture



Benefits of partnering with EpiSensor



01

Gain a competitive edge: Partnering with EpiSensor helps aggregators and utilities build at scale and stay ahead in the market. Our award-winning demand response infrastructure empowers the implementation of DSF services quickly and efficiently, without the need to develop technology in-house.

02

Ease of Management: Partnering with EpiSensor significantly eases the burden of firmware upgrades, component replacements, and certifications. This collaboration ensures that the technology meets evolving industry and grid operator standards, allowing you to focus on your core business.

03

Expertise: EpiSensor provides not only high-performance technology but also the expertise necessary to navigate complex commercial programmes. This is crucial for aggregators and utilities aiming to expand their global footprint.



The Future of Demand Flexibility



The International Energy Agency highlights that global growth in demand response is significantly lagging behind the targets set for a sustainable future. By 2030, the Net Zero Scenario requires 500 GW of demand response capacity to accommodate the doubling of electricity system flexibility needs. To meet these demands, we anticipate broader adoption of IoT technologies, more advanced data analytics, and an increasing focus on consumer-centric solutions.

We are committed to being at the forefront of this evolution with cutting-edge technology, usability, ease of installation, and real-world impact, positioning EpiSensor as the go-to partner for organisations building demand-side flexibility services at scale.

Let's talk Demand Response



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[Technavio's Demand Response \(DR\) Market Analysis North America, Europe, APAC, South America, Middle East and Africa - US, Canada, China, Germany, UK - Size and Forecast 2024-2028](#)

[The latest from the International Energy Agency \(IEA\) on Demand Response](#)

[SmartEN market analysis Europe - Demand reduction measures by country](#)

[NREL latest research Demand Response \(US\)](#)

[APAC Demand Response market growth predictions by Mordor Intelligence](#)

[Recent webinar, A 'first look' at our recent advancements in Demand Response \(EpiSensor\)](#)





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